



UN**C**HANGING PA**S**SION FOR**E**VERY SEA**S**ON

CONTENTS

| | |
|----|-------------------------------------|
| 3 | PATRON'S MESSAGE |
| 4 | JOINT MESSAGE BY PASTOR & CHAPLAIN |
| 5 | CHAIRMAN'S MESSAGE |
| 6 | MANAGEMENT COMMITTEE |
| 7 | STAFF TEAM |
| 8 | OUR 3 CENTRES - FIGURES AT A GLANCE |
| 10 | CHILDREN AND YOUTH SERVICES |
| 26 | SENIOR SERVICES |
| 36 | COMMUNITY OUTREACH |
| 42 | OUR OTHER CENTRES |
| 52 | OUR VOLUNTEERS |
| 66 | DISCLOSURE REPORT |
| 72 | ACKNOWLEDGEMENTS |

PATRON'S MESSAGE

I am honoured and delighted to be associated with FaithActs as their Patron. Today's fast changing social needs require more than just government support. It involves a community of helpers - full-time qualified staff and dedicated volunteers to deliver the services of care.

I am glad to note that FaithActs is offering a wide range of services for the community to meet needs such as children with learning difficulties, vulnerable families and frail seniors. Over the years, the impact FaithActs has on the community has grown. This could be seen in their strong involvement during this pandemic – ensuring seniors and families-in-need are coping well; registering and collecting masks and TraceTogether tokens for the homebound; registering and escorting seniors for their Covid-19 vaccination; providing digital lessons for seniors to navigate different websites for information and basic digital communication skills. It is also heartening to know that this year, FaithActs brought together families and seniors living alone in Commonwealth Drive and Tanglin Halt to celebrate the Virtual Buka Puasa organised by Tanjong Pagar GRC.

For actively contributing to the community, I learnt that FaithActs was presented with the Community Spirit Awards 2020 by the People's Association for its outstanding work. Congratulations to FaithActs!

I believe that FaithActs will continue to provide its services to build resilience among the vulnerable in our community to improve their quality of life. Last but not least, I would also like to commend and encourage the management and staff for their efforts to serve the community with passion and dedication.

MR ERIC CHUA

Parliamentary Secretary,
Ministry of Culture, Community and Youth &
Ministry of Social and Family Development.

Member of Parliament &
Adviser of Tanjong Pagar GRC (Queenstown)



JOINT MESSAGE BY PASTOR AND CHAPLAIN

Covid-19 is not only a medical crisis as many people now face a multiple of crises – health, financial, relational (emotional and mental) and even spiritual. The magnitude and speed of collapse in activity that has followed is unlike anything experienced in our lifetimes.

In today's uncertainties, the Church works even more closely with FaithActs to meet the different needs of the residents. We are encouraged by volunteers from the small groups who bravely stepped forward to provide their handyman services such as repairing taps, home lightings, gates, etc. to FaithActs' clients. While other individuals befriended the seniors by escorting them for their medical appointments, packing their weekly medication and monitoring their blood pressure. These volunteers express the love of Christ by their acts of kind deeds.

FaithActs uphold the core values through different seasons of providing community care services. Particularly so during this pandemic, FaithActs has emerged with new ways of engaging with their clients with the same passionate care. We pray that FaithActs would continue to serve faithfully in challenging times just as Apostle Paul exhorts us in 2 Corinthians 4:8-9 that though "we are afflicted in every way, but not crushed; perplexed, but not driven to despair, persecuted, but not forsaken; struck down, but not destroyed" (ESV).

Our Appreciation

The Management and staff would like to express our gratitude to our former Pastor-In-Charge of Faith Methodist Church, Rev Raymond Fong for his leadership and fervent support during his tenure. We are also grateful to Rev Peter Koh, our former Chaplain for his prayers and guidance.



REV REUBEN NG

Pastor-in-charge of
Faith Methodist
Church



REV CHAN MEI MING

Chaplain

CHAIRMAN'S MESSAGE

For 17 years, FaithActs has upheld the core values of community care by exemplifying it in our actions. This unchanging passion has guided FaithActs through challenging times, whether they are economic downturns, financial or global uncertainties, and today's pandemic. For each of the season, it allows FaithActs to rise above the storm with the unwavering support from people in many different ways. Together with the staff, we have overcome diverse difficulties with new ways of caring for our beneficiaries.

The mounting outbreak which started last year has caused significant uncertainties among our beneficiaries. With the support of volunteers, FaithActs embarked on a Seniors Programme On Technology (S.P.O.T.) to engage our seniors with the relevant digital knowledge to keep them abreast with the current affairs and stay connected with their family. The digital journey opened up new avenues of interests such as entertainment and information; and fun ways of bonding with their loved ones and friends through FaceTime, sharing of links, videos and pictures.

We are encouraged that Corporations and individuals provided cheer packs to brighten the day of our beneficiaries in the form of hampers, groceries and health pack regularly. These caring gestures have given them assurance that they are not alone.

I would like to thank the staff for passionately caring for the beneficiaries in spite of the many obstacles. With optimism, we look forward to a good year ahead and embrace setbacks with confidence, steadfastness and fortitude.



DR LEE WEE LEONG

Chairperson

MANAGEMENT COMMITTEE



Dr Lee Wee Leong
Chairman



Mr Goh Tiak Boon
Vice Chairman



Mr Wong Kron Joo
Honorary Secretary



Mrs Koh-Ang Ley Keow
Assistant
Honorary Secretary



Ms Cindy Koh
Honorary
Treasurer



Mr Nelson Tan
Honorary
Assistant Treasurer



Mr Tan Chow Boon
Member



Mr Albert Lim
Member



Mr William Sim
Member



Mr Andrew Chan
Member



Ms Susan Niam
Member



Mr Jason Tan
Member



Mr Lim Boh Chuan
Member



Mr Liaw Chun Huan
Member



Ms Shirley Ng
Ex-Officio



Rev Reuben Ng
Pastor-in-charge
Faith Methodist
Church



Rev Chan Mei Ming
Chaplain

STAFF TEAM



Children/Youth Team (L-R):
Brian Zhang, Rachel Lee, Stella Seah and Ivan Lam



Community Outreach Team:
(Back row) - Jonathon Quah and Helen Wong
Seniors Team:
(Front row) - Chan Shio Li & Sarah Neo



Administration Team (L-R):
Lim Sok Hwee, Sharifa Sharif, Patricia Tan, Shirley Ng and Jean Hong

Senior Management Team
Shirley Ng – Executive Director
Jean Hong – Corporate Partnership & Marketing Manager
Lim Sok Hwee – Finance & Administration Manager
Brian Zhang – Head, Children & Youth Services
Helen Wong – Manager, Community Outreach

OUR 3 CENTRES - FIGURES AT A GLANCE

OUR BACKGROUND

FaithActs is a non-profit community care service serving the needs of children with learning challenges, youths at-risk, disadvantaged families and seniors in Queenstown. Our aim is to impact lives through the provision of a wide range of quality programmes and services to meet needs and address social issues, regardless of their ethnic, socio-economic and religious backgrounds.

FaithActs is registered with the Registrar of Societies and the Commissioner of Charities since 2004. We are also a member of National Council of Social Service and approved as an Institution of a Public Character (IPC) since 2008.



Main Office

Moved to Block 50 Commonwealth Drive in 2014



CHILDREN/YOUTH

1,938



SENIORS

715



COMMUNITY
OUTREACH

742



Enrichment Centre

Block 118 Commonwealth Crescent
- Started in 2017



CHILDREN/YOUTH

114



SENIORS

60



COMMUNITY
OUTREACH

400



Seniors Activity

Block 13 Dover Close East
- Started in 2019



SENIORS
@ BLOCK 13

50



SENIORS @ BLOCK 1
WORKOUT PROGRAMME

115



COMMUNITY
OUTREACH

228

TOTAL NUMBER OF PARTICIPANTS FROM 3 CENTRES AND SCHOOLS 9,125

Note: Other than programmes and services provided at the 3 Centres, FaithActs also conducts Learning Journey for 4,729 students from primary and secondary schools.

PROGRAMMES
AT A GLANCE

KIDSLEAP

36 CHILDREN

54 VOLUNTEERS

**JUNIOR
CHEF**

20 CHILDREN

4 VOLUNTEERS



**THE
LEARNING
HUB**

28 CHILDREN

135 STUDENT
VOLUNTEERS

**EARLY LEARNING
PROGRAMME
PLUS (ELP+)**

42 CHILDREN

38 VOLUNTEERS

**TUITION -
MENTORING**

78 CHILDREN

93 VOLUNTEERS



**GROUPWORK,
TALK &
WORKSHOPS**

1494 CHILDREN

134 VOLUNTEERS

**GIRLS'
EMPOWERED
(GEM)**

22 GIRLS

**WALK-
THE-TALK
(WTT)**

25 BOYS

**EXPERIENTIAL
LEARNING
JOURNEY**

152 CHILDREN

16 VOLUNTEERS

**SPORTS,
ADVENTURE
& OUTINGS**

41 CHILDREN

16 VOLUNTEERS



CHILDREN AND YOUTH SERVICES

DEVELOP INDIVIDUAL'S POTENTIAL

ACADEMIC

CREATIVITY

TRAITS

SHARED VALUES

THE LEARNING HUB

In 2021, The Learning Hub reaches its fifth year milestone. As we provide educational support to children, it gives parents the confidence to seek employment knowing that their child is in our care. By partnering a wide number of volunteers, children are open to a variety of activities and workshops that nurture holistic character values.

Since its inception, the programme has reached out to 72 children and this year we continue to engage 28 of these children regularly.



**MON – FRI
(2 TO 6PM)**

FOR PRIMARY



**WEDNESDAYS
7.30-9.30PM**

FOR PRIMARY

**THURSDAYS
7.30-9.30PM**

FOR SECONDARY



TUITION

The Tuition programme aims to develop confidence and motivation for students to cope with their academic, social and emotional needs. We believe in establishing good rapport between the tutor mentor and tutee(s) so that the students will have someone to journey with them through their maturing years. We have passionate volunteers to provide online tuition to help students who are unable to make it in-person. In collaboration with a volunteer group, C.Y.F., students from different secondary schools were able to bond with one another through the orientation programme conducted in January and July. There were a total of 78 primary and secondary school students, and 93 volunteers.



KIDSLEAP

Started since 2014, KidsLEAP aims to improve the children's proficiency in the English Language in the segments below.

Basic (Reading):

For P1s and P2s to improve their English fluency and writing through the use of storybooks and conversations. Volunteers actively engage the children to help them gain confidence in expressing themselves and developing a continued interest in reading. There are a total of 11 children and 8 volunteers in this segment.

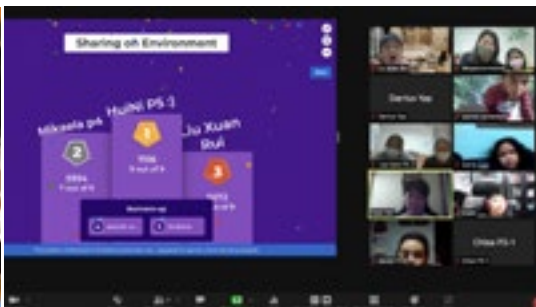
Advanced (Online):

For P3s and P4s to improve their English and translate these improvements into better exam results by mirroring syllabus (grammar, reading comprehension, composition, writing skills). There are a total of 21 children and 44 volunteers.

Specialised Individual Learning:

For children who have learning difficulties and require specific one-on-one support. There are 4 children and 2 volunteers in this segment.

| DATE | ACTIVITY | SEGMENT | NO |
|-----------|------------------------------|-----------------|----|
| 30 Nov 20 | Story Acting (Holiday Prog) | Basic (Reading) | 7 |
| 28 Dec 20 | Story Telling (Holiday Prog) | Basic (Reading) | 8 |
| 31 Oct 20 | Graduation Celebration | Advanced | 10 |



**BASIC
(READING):
MONDAYS
3.00-4.30PM
FOR PRIMARY 1-2**

**ADVANCED
(ONLINE):
THURSDAYS
3.30-5.00PM
FOR PRIMARY 3-4**

**SPECIALISED
INDIVIDUAL
LEARNING:
AD-HOC BASIS
FOR PRIMARY**

EARLY LEARNING PROGRAMME PLUS (ELP+)

Online and Physical Lessons (April to November)

FaithActs has partnered EDIS Cares and Learning Vessels for ELP+ since 2019. An extension of ELP, it aims to continue supporting graduating students from ELP and for new P2 students who are weak in the English language. In ELP+, volunteers work with the children on their grammar and reading comprehension using an in-house curriculum.

Due to uncertainties caused by COVID-19, the programme has adopted a hybrid model of providing online and/or physical lessons according to the child's needs. As such, we are able to provide support to 42 children with the help of our 38 committed volunteers. With weekly lesson debriefs by tutors, we are able to monitor the children's progress during the programme run. Specialist evaluations are also available for children who show signs of learning difficulties so that early intervention measures can be taken to help them.





**THURSDAYS
(3 TO 5.30PM)**

FOR PRIMARY

JUNIOR CHEF

"No one is born a great cook. One learns by doing."
— Julia Child

From having a fear of chopping and stir-frying to volunteering to conduct a cooking class - this is the transformation that we have seen in our youth. Apart from learning cooking skills, they have also learnt self-confidence and ingenuity by creating their own dishes. There is an average of 20 children per session, ranging from P1 to P6.



GROUP WORK, TALKS, WORKSHOPS

We aim to develop character through creative life skills training while inculcating social and community values. These include online engagement and programmes.

| Date | Programme | No. |
|-----------|---|-----|
| 21-Aug-20 | Project Free Bard Workshop (SMU) | 17 |
| 29-Aug-20 | Project Free Bard Workshop (SMU) | 5 |
| 11-Sep-20 | Project Free Bard Workshop (SMU) | 9 |
| 18-Sep-20 | Project Free Bard Workshop (SMU) | 10 |
| 24-Nov-20 | Project Roots Science Experiments (Forces & Energy) | 18 |
| 25-Nov-20 | Baking Session with RGS | 17 |
| 26-Nov-20 | K3E Workshop: Peer Pressure | 22 |
| 30-Nov-20 | Slime Making Activity (ACSI) | 23 |



| Date | Programme | No. |
|-----------|---|-----|
| 1-Dec-20 | Project Roots Science Experiments (Surface Tension) | 23 |
| 1-Dec-20 | Headstart Math & Science Class (CHIJ) | 23 |
| 2-Dec-20 | Project Fidum: Positivity (Bookmark Making) | 22 |
| 2-Dec-20 | Headstart Math & Science Class (CHIJ) | 22 |
| 3-Dec-20 | Headstart Math & Science Class (CHIJ) | 20 |
| 3-Dec-20 | Project Fidum: Infinite Possibilities (Origami) | 20 |
| 3-Dec-20 | Story Telling (online) by Dazig | 20 |
| 4-Dec-20 | Headstart Math & Science Class (CHIJ) | 22 |
| 7-Dec-20 | Project Fidum: Sportsmanship (Paper Airplanes) | 21 |
| 7-Dec-20 | Project Free Bard: Acrostic Poetry | 21 |
| 8-Dec-20 | Project Roots Science Experiments (Chemical Reactions) | 18 |
| 9-Dec-20 | Project Fidum: Health & Fitness (Part 1) | 19 |
| 9-Dec-20 | Project Innovation (NUS) Coding Workshop | 19 |
| 10-Dec-20 | Story Telling (online) by Dazig | 8 |
| 10-Dec-20 | Creative Writing (online) by Dazig: Appreciation Letters | 12 |
| 10-Dec-20 | Project Fidum: Creativity (Christmas Origami) | 20 |
| 14-Dec-20 | Story Telling (online) by Dazig | 6 |
| 14-Dec-20 | Creative Writing (online) by Dazig: Appreciation Letters | 11 |
| 14-Dec-20 | Project Fidum: Inner Strength (Part 1) | 17 |
| 14-Dec-20 | Project Free Bard: Rhymes & Crosswords | 17 |
| 15-Dec-20 | Project Roots Science Experiments (Separation Techniques) | 19 |
| 15-Dec-20 | Story Telling (online) by Dazig | 6 |
| 15-Dec-20 | Creative Writing (online) by Dazig: Appreciation Letters | 13 |
| 16-Dec-20 | Project Fidum: Inner Strength (Part 2) | 22 |
| 16-Dec-20 | Project Innovation (NUS) Coding Workshop | 2 |
| 17-Dec-20 | Project Fidum: Health & Fitness (Part 2) | 22 |
| 21-Dec-20 | Story Telling (online) by Dazig | 6 |

| Date | Programme | No. |
|-----------|---|-----|
| 21-Dec-20 | Creative Writing (online) by Dazig: Anticipating 2021 | 12 |
| 21-Dec-20 | Project Free Bard: Types of Poetry | 23 |
| 22-Dec-20 | Project Roots Science Experiments (Viscosity) | 22 |
| 22-Dec-20 | Project Fidum: Goal Setting (Card Making) | 18 |
| 22-Dec-20 | Project Innovation (NUS) Coding Workshop | 18 |
| 28-Dec-20 | Project Free Bard: Poetry Riddles | 18 |
| 30-Dec-20 | Project Innovation (NUS) Coding Workshop | 20 |
| 19-Jan-21 | Coding Workshop (GovTech) | 10 |
| 22-Jan-21 | Coding Workshop (GovTech) | 11 |
| 22-Jan-21 | Project Roots Science Experiments (Light Theory) | 7 |
| 26-Jan-21 | Coding Workshop (GovTech) | 10 |
| 29-Jan-21 | Coding Workshop (GovTech) | 10 |
| 29-Jan-21 | Project Roots Science Experiments (Light Theory Part 2) | 9 |
| 29-Jan-21 | Talk: The Gift of Sharing | 34 |
| 1-Feb-21 | NUSH Science Videos: Forces (Building Airplanes) | 18 |
| 2-Feb-21 | Coding Workshop (GovTech) | 22 |
| 5-Feb-21 | Coding Workshop (GovTech) | 9 |
| 5-Feb-21 | Project Roots Science Experiments (Astronomy) | 8 |
| 16-Feb-21 | Coding Workshop (GovTech) | 11 |
| 19-Feb-21 | Coding Workshop (GovTech) | 12 |
| 24-Feb-21 | String Craft Workshop by Trackers | 22 |
| 26-Feb-21 | Talk: Teamwork by Trackers | 30 |
| 5-Mar-21 | Project Roots Science Experiments (Eco System) | 24 |
| 15-Mar-21 | Project Resonance (Music Class) | 21 |
| 17-Mar-21 | Art Class: Caricature (by Guru) | 21 |
| 19-Mar-21 | NUSH Science Videos: Marshmallow Catapult | 12 |
| 19-Mar-21 | NUSH Science Videos: Guitar Making | 10 |

| Date | Programme | No. |
|-----------|---|-----|
| 19-Mar-21 | Project Roots Science Experiments (Density) | 20 |
| 23-Mar-21 | KE Hall Activity (Origami) | 26 |
| 24-Mar-21 | Project Resonance (Music Class) | 26 |
| 25-Mar-21 | KE Hall Activity (Lava Lamp) | 5 |
| 26-Mar-21 | Talk: Choices Build Character | 26 |
| 29-Mar-21 | Project Resonance (Music Class) | 26 |
| 19-Mar-21 | NUSH Science Videos: Marshmallow Catapult | 12 |
| 19-Mar-21 | NUSH Science Videos: Guitar Making | 10 |
| 19-Mar-21 | Project Roots Science Experiments (Density) | 20 |
| 23-Mar-21 | KE Hall Activity (Origami) | 26 |
| 24-Mar-21 | Project Resonance (Music Class) | 26 |
| 25-Mar-21 | KE Hall Activity (Lava Lamp) | 5 |
| 26-Mar-21 | Talk: Choices Build Character | 26 |
| 29-Mar-21 | Project Resonance (Music Class) | 26 |
| 30-Mar-21 | KE Hall Activity (Hand-Lettering) | 25 |
| 6-Apr-21 | KE Hall Activity (Yoga & Dance) | 23 |
| 7-Apr-21 | Project Resonance (Music Class) | 24 |
| 9-Apr-21 | KE Hall Activity (Corner Bookmarks) | 6 |
| 12-Apr-21 | Project Resonance (Music Class) | 25 |
| 13-Apr-21 | KE Hall Activity (Art & Craft) | 25 |
| 21-May-21 | Project Roots Online Science Magazine #1 (Biodiversity) | 24 |
| 21-May-21 | Project Resonance (Music Class) | 24 |

| Date | Programme | No. |
|-----------|--|-----|
| 26-May-21 | Project Resonance (Music Class) | 20 |
| 30-May-21 | Talk: Coping with Stress | 28 |
| 5-Jun-21 | Mothers' Day Card Crafts | 28 |
| 7-Jun-21 | Project Roots Online Science Magazine #2 (Plants) | 25 |
| 14-Jun-21 | Project Roots Online Science Magazine #3 (Genetic Engineering) | 25 |
| 18-Jun-21 | Online Story Telling by Dazig | 9 |
| 18-Jun-21 | Online Creative Writing by Dazig | 8 |
| 21-Jun-21 | Project Roots Online Science Magazine #4 (Waves) | 26 |
| 28-Jun-21 | Project Roots Online Science Magazine #5 (Heat) | 15 |
| 5-Jul-21 | Project Roots Science Magazine #6 (COVID Vaccines) | 17 |
| 5-Jul-21 | Marbling Art Workshop by Tan Sok Fong | 6 |
| 6-Jul-21 | Racial Harmony (zoom) & Tote bag Designing by Ngee Ann Poly | 23 |
| 7-Jul-21 | THRIVE 1.1 - Our Community | 10 |
| 9-Jul-21 | THRIVE 1.2 - Our Community | 9 |
| 12-Jul-21 | Project Roots Online Science Magazine #7 (Plate Tectonics) | 24 |
| 13-Jul-21 | THRIVE 2.1 - Being Helpful | 11 |
| 16-Jul-21 | THRIVE 2.2 - Being Helpful | 9 |
| 19-Jul-21 | Project Roots Online Science Magazine #8 (Body Systems) | 25 |
| 21-Jul-21 | THRIVE 3.1 - Being Respectful | 9 |
| 23-Jul-21 | THRIVE 3.2 - Being Respectful | 9 |
| 26-Jul-21 | Project Roots Online Science Magazine #9 (Forces) | 20 |

GIRL'S EMPOWERED (GEM)

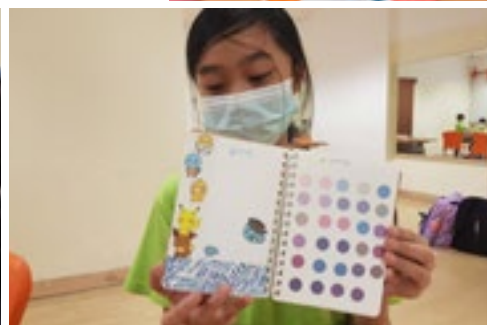
Girls' Empowered (GEM) was initiated with the aim of mentoring the girls at the Learning Hub through life skills workshops and value-based activities. This year we extended the programme to include the 8 girls from our centre at Block 118 Commonwealth Crescent. Together with the other 14 girls at Block 50 Commonwealth Drive, we hope to provide them with a safe space for conversations and to give them the opportunity to experience activities that cultivate their interest.



**MONTHLY
(4:30 TO
5.30PM)**

FOR PRIMARY

| DATE | THEME | NO |
|--------------|--|----|
| 17 Dec 20 | Upper Primary: Importance Of Listening (Combined) | 10 |
| 17 Dec 20 | Lower Primary: Understanding Others' Perspective (Combined) | 6 |
| 27 Jan 21 | Financial Literacy - Bullet Journaling @ Block 50 Commonwealth Drive | 11 |
| 5 Feb 21 | Financial Literacy - Bullet Journaling @ Block 118 Commonwealth Crescent | 8 |
| 9 Mar 21 | Etiquette @ Block 118 Commonwealth Crescent | 5 |
| 16 Mar 21 | Etiquette @ Block 50 Commonwealth | |
| 15/16 Mar 21 | Holiday Special: Art Workshop (Combined) | 15 |
| 23 Apr 21 | Cooperation & Creativity - Boardgame Creation @ Block 50 Commonwealth | 13 |



WALK-THE-TALK PROGRAMME

Walk-The-Talk (WTT) was first piloted on 20 Jan 2020. It is now a monthly programme that aims to equip our boys with skills to improve their mental, emotional, and social well-being. These essential lifelong attributes aim to inculcate them with self-confidence, a positive outlook, and resilience in the face of life's challenges.

The boys are grouped into lower and upper primary to better meet their different needs. Lessons are brought to life through narratives, role play, and experiential learning. Each session aims to facilitate open-sharing between the boys to help them understand their character traits from both mental and emotional perspectives. There are 13 boys from Block 50 Commonwealth Drive and 12 from Block 118 who are in this programme.



**MONTHLY
(4:30 TO
5.30PM)**

FOR PRIMARY

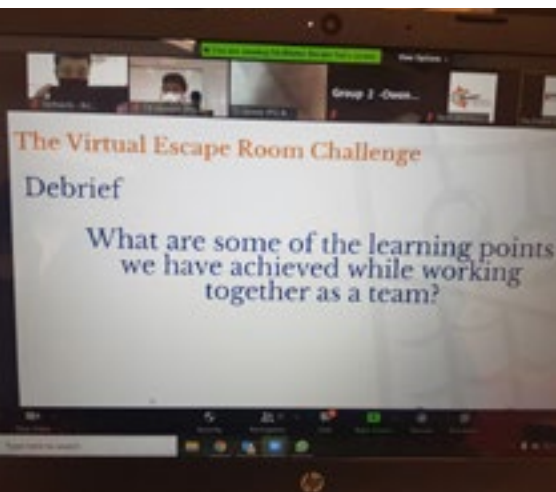
| DATE | THEME | NO |
|-----------|--------------------------------|----|
| 23 Jan 21 | You Are Loved, No Matter What! | 13 |
| 16 Feb 21 | We Are All Unique | 12 |
| 19 Mar 21 | Telling The Truth | 12 |
| 23 Apr 21 | Words Have Power | 12 |



SPORTS, ADVENTURE & OUTINGS

We use activities to bridge children and youths from different background and to teach them about inclusiveness and community-living. Despite COVID-19 restrictions, we seize every opportunity we come across to allow the children to discover and explore their potential.

| DATE | THEME | NO |
|------------|--|----|
| 27 Nov 20 | Day Camp with ACSI (Collaborative Games) | 16 |
| 4 Dec 20 | Online: Appreciating Our National Environment (UOB) | 22 |
| 10 Dec 20 | Tacklebox Yr5s Day Camp | 20 |
| 11 Dec 20 | Tacklebox Yr5s Day Camp - Inculcating Positive Life Values | 15 |
| 18 Dec 20 | Day Camp with ACSI (Character Values) | 18 |
| 21 Dec 20 | Project Fidum: Team Games/Sports | 23 |
| 22 Dec 20 | Focus Adventure: Virtual Escape Room (Creative Thinking) | 22 |
| 30 Dec 20 | Touch Ruby by Temasek Polytechnic | 22 |
| 22 Feb 21 | Station Games by Trackers | 22 |
| 1-5 Mar 21 | Trackers Holiday Activities | 25 |
| 13 Mar 21 | Adventure Outing - Conquering Labrador Park | 19 |
| 11 Jun 21 | Indoor Campfire | 5 |



CULINARY APPRECIATION WORKSHOP



The Culinary Appreciation Workshop is in its second year with New Town Primary School. The children learn about the nutritional value of food, how to handle kitchen equipment safely, and also about values such as team-bonding and caring for others. This year's theme is "Cook for Your Neighbour" – to emphasise on sharing and to look out for one another.

This year, there were 20 students who attended the workshop. A total of 40 students have participated over the two years.



LEARNING JOURNEY

The Learning Journey is to provide the students an opportunity to engage the seniors by:

1. Fact finding if the home, food items are safe.
2. Chat over a meal to understand their needs.
3. Help to declutter and clean their home.
4. Provide feedback to agency on the results of their fact finding.

The students, under the supervision of a FaithActs staff and a parent-volunteer, spend around 5 hours in the home, interacting with the seniors. They were 20 homes visited by the students.

SENIOR SERVICES

PROMOTE WELLNESS

BODY

MIND

SOCIAL

PROGRAMMES AT A GLANCE

**WOW WORKOUT
FOR FIT / HIGH /
LOW MOBILITY**

169 SENIORS

**CIRCUIT LOW
MOBILITY FOR
THE FRAIL**

7 SENIORS

**SOCIAL
RECREATION**

133 SENIORS

**INTERGEN
PROGRAMMES**

154 PARTICIPANTS

**ONLINE
EXERCISE**

73 SENIORS

**GRAY MATTER
/ HEALTH &
WELLNESS**

47 SENIORS



WOW WORKOUT

FOR FIT / HIGH / LOW MOBILITY

The WOW Workout is a 10-week exercise programme that aims to improve the physical and socio-emotional well-being of seniors. Customised for seniors of both high and low mobility, the exercises are led by professional physiotherapists and trained fitness instructors. The exercise helps in strengthening the muscles to improve balance, thereby reducing fall risk.



CIRCUIT LOW MOBILITY

FOR THE FRAIL

In collaboration with National University Health System (NUHS), the Circuit Low Mobility Workout is tailored for seniors who are frail and present a high fall risk. The exercise aims to help seniors to strengthen their muscles and improve their balance through specific station exercises that are led by physiotherapists and trained volunteers.

To ensure the safety of our participants in the midst of COVID-19, the class is kept small and each senior is tagged to the same volunteer. The room and equipment used are disinfected before and after each session. Presently, 7 seniors are going through this programme.



ONLINE EXERCISE

- A FOLLOW-ALONG EXERCISE
FOR SENIORS TO STAY ACTIVE

Decasilver on Digital

The programme uses a curated mix of dance, music, rhythm, breathing, facial, and vocal exercises to enhance the kinetic and cognitive well-being of the seniors.

In view of COVID-19, DECASILVER was brought onto the digital platform for the safety of the seniors to follow along the activities in a safe and communal setting. These videos were also sent to our participants to enable them to maintain their physical and mental health at the comfort of their homes.



| DAY | NO. OF SENIORS | NO. OF VOLUNTEER(S) |
|-----------|----------------|---------------------|
| Wednesday | 37 | 2 |
| Friday | 32 | |
| Total: | 69 | 2 |



ActiveSG Exercise

To help our seniors maintain their physical wellness in the new normal of COVID-19, the ActiveSG video exercise programme is a series of workout videos that are screened in our centres to introduce them to exercises that would aid them in their daily functioning.

These video exercises are carefully selected and facilitated by our staff to ensure seniors are able to follow through. They include stretching, cardiovascular, resistance band, and body-weighted exercises.

| DAY | NO. OF SENIORS | NO. OF VOLUNTEER(S) |
|-----------|----------------|---------------------|
| Wednesday | 40 | 2 |
| Friday | 60 | |
| Total: | 100 | 2 |

GRAY MATTERS/ HEALTH & WELLNESS

Gray Matters is a community-based learning programme which aims to empower seniors and caregivers with the knowledge on self-management and healthcare to live a more active and enriching life. This is achieved through talks, workshops, and training that are conducted by external partners such as Alexandra Hospital and The Chiropractic Association.



A-Life! (Healthy Living ~ Happy Life)

A-Life! is Alexandra Hospital's signature health education programme where the hospital conducts workshops through a team of allied health professionals including certified dietitians, physiotherapists, occupational therapists and pharmacists. The workshops are specially designed for individuals aged 40 years and above where participants learn about eating and living well for a healthy lifestyle.

Each workshop was held concurrently at two FaithActs Centres via Zoom.

The topics covered are:

- Take Control of Your Weight!
- Beat Diabetes!
- Caring for Your Heart!

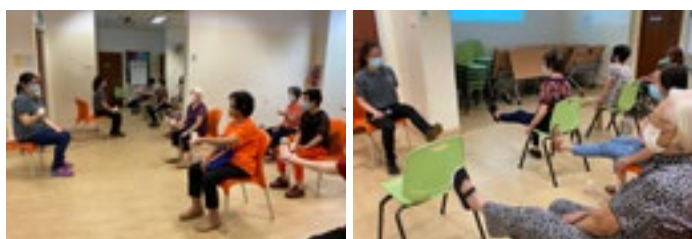
There were 15 individuals who attended the workshop at Commonwealth Drive held in April and July 2021.



Health talk by The Chiropractic Association

In collaboration with The Chiropractic Association, a health talk was conducted to refresh the memory of our seniors on fall prevention. During the session, practical knowledge and exercises were shared by professional chiropractors to help our seniors improve their balance and prevent falls.

The talk was held on 15 April 2021 and was attended by 22 seniors.



Pilot Vaccination for Seniors @Tanjong Pagar Community Centre

Early this year, FaithActs' staff brought 10 seniors to participate in the COVID-19 vaccination pilot programme for seniors 70 years and above at Tanjong Pagar Community Club.



Social Recreation Programme (SRP) comprises of a variety of engaging activities that target to enhance senior's quality of life, expand their social network, and foster a healthy sense of self. These activities include games, craftwork, therapeutic dance, playing instruments, festive celebrations, and outings. As measures gradually ease, we have gradually resumed our activities much to the delight of our seniors.

Christmas Celebration Party @ Block 50

Notwithstanding Covid-19, we organised a mini Christmas celebration party over a few sessions for our seniors to celebrate the festivity together. The seniors had a wonderful time sharing about what Christmas meant to them, playing their all-time favourite Bingo game, and receiving love gifts with a bento meal sponsored by our kind donor.

| DATE/DAY | NO. OF SENIORS |
|-------------------------|----------------|
| 11 Dec 2020 (Friday) | 28 |
| 16 Dec 2020 (Wednesday) | 27 |
| Total: | 55 |



Indian Drumming Workshop by Esplanade

In collaboration with The Esplanade Co Ltd, our seniors were introduced to Indian drums and had hands-on experiences creating and playing rhythmic beats with the drums. The 90-minute workshop provided our seniors with a platform to connect with one another through music while improving their listening skills, coordination, and teamwork. Our seniors had a fun and memorable time interacting with the instructors, volunteers, and each other as they learn and play the drums together as group.

The workshop was conducted on 1 April 2021 with 13 participants.



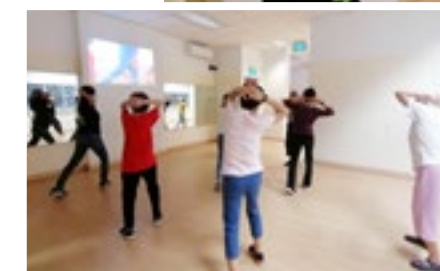
Hari Raya 2021 ~ Virtual Buka Puasa with Tanjong Pagar GRC & Radin Mas SMC

Our seniors of different races and backgrounds participated in the virtual Buka Puasa (breaking of fast) event with MPs from Tanjong Pagar GRC and Radin Mas SMC, as well as other residents from about 200 households. The seniors enjoyed a five-dish Buka Puasa meal as they broke fast with their family, neighbours, and the wider community virtually over Zoom.

A total of 35 persons from 16 families joined the event on 24 April 2021.

Dance Fitness

It is a form of fitness where the movement is from a combination of aerobic, dance, and exercise. The movement enhances one's physical fitness and improve the mental wellness as it reduces stress and relaxes the body. An average of 18 seniors participate in this weekly activity.



Rummikub Board Game

Rummikub helps the brain to grow and maintain cognitive associations. The game engages the seniors and strengthens their bond. An average of 12 seniors come together regularly for this activity.



INTERGEN PROGRAMMES

Trackers

In engaging youth and seniors through an activity, 8 youths from the Trackers team came by to play Rummikub with the seniors in February 2021.



National University School Project

A group of 6 final year NUS students seeking to address the social isolation of the elderly came by to engage our seniors through activities on 23 September 2020 so as to understand their relational connection during this pandemic.



Raffles Girls' School (Secondary)

A community learning journey with the school for the past 8 years, the programme aims to connect the students to understand the ageing needs of the community. A total of 140 students assisted in basic housekeeping work, have a meal with the host and to find out more about the life of the senior. The learning journey is held in March annually.



PROGRAMMES AT A GLANCE

COMMUNITY OUTREACH

STRENGTHEN COMMUNITY

BEFRIEND

CARE

BOND

CASEWORK & COUNSELLING

361 CLIENTS

BURSARY & SCHOLARSHIP

109 STUDENTS

HOME WELLNESS

26 HOMES

COMMUNITY INVOLVEMENT

222 CLIENTS

LEGAL CLINIC

24 CLIENTS



CASEWORK & COUNSELLING

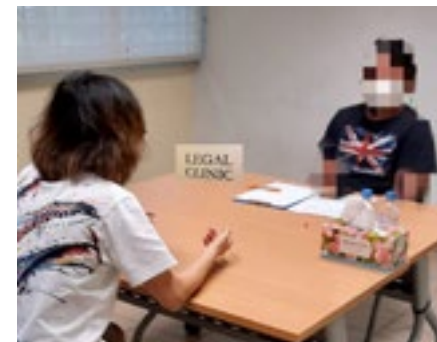
COVID-19 continues to impact the economy as well as families both financially and emotionally. We aim to provide a helping hand and come alongside these families in need. The goal is for each person to come to a better understanding of who they are, and be able to manage difficulties with guidance from our case workers. Assistance is provided on 3 levels : counselling (youths, families and seniors), financial assistance and information & referral. FaithActs works closely with the relevant agencies to provide holistic support to the beneficiaries. A new financial scheme was dedicated to single parents who were affected by the pandemic.

NO. OF CASES
(AS AT JUL 2021)

361

Story of Mdm Saw (not her real name)

Mdm Saw, a foreigner, has been living in Singapore with her ailing husband and two teenage children. In the past, she would commute back and forth to her home country to seek free medical treatment for her chronic conditions. However, with the travel restrictions due to the pandemic, Mdm Saw had to seek treatment here which added to her financial stress. She was also the sole breadwinner, and worked part-time to take care of her family. Recently her husband passed on and she was left with some legal tussle over her family's flat. With the financial support raised through the Single Parent In Need (SPIN) campaign, it relieved her heavy burden of meeting daily living expenses and legal settlement. *"I'm very thankful to FaithActs for sending me this financial support in this timely manner. With this money, not only can it be used to pay off my legal and medical expenses, I can also buy some new clothes for my growing son who hasn't bought any these two years because he understood our financial plight."*



LEGAL CLINIC

FaithActs together with West Legal Clinic provide free basic legal advice to individuals on personal matters (except

Syariah Law). The 20-minute session is open only to Singaporean and Permanent Residents. Pre-registration is required as sessions with the lawyers are strictly by appointments only. For this financial year, 24 clients have benefitted from our sessions.



**BIMONTHLY ON SATURDAYS
(10AM TO 12PM)**

BURSARY & SCHOLARSHIP



Bursary and Scholarship Awards are awarded to full-time students from low-income families to meet their educational expenses and to encourage them to strive for greater achievements. We have also extended the Scholarship award to our youths progressing onto polytechnic and university to encourage them for their consistently good performance.

SCHOLARSHIP

| YEAR | SECONDARY STUDENTS | ITE STUDENTS | POLYTECHNIC STUDENTS | UNIVERSITY |
|-------------|--------------------|--------------|----------------------|------------|
| 2020 – 2021 | 3 | 5 | 2 | 1 |
| 2019 – 2020 | 4 | 5 | | |
| 2018 – 2019 | 3 | 6 | | |

BURSARY

| YEAR | NO. OF RECIPIENTS |
|-------------|-------------------|
| 2020 – 2021 | 98 |
| 2019 – 2020 | 116 |
| 2018 – 2019 | 143 |



HOME WELLNESS

Home wellness is one of our key services to ensure our seniors are safe at home. The need is greater now with the ageing population. Together with our volunteers, we helped to improve 26 homes after the Circuit Breaker. This involves decluttering, cleaning and repairs.



COMMUNITY INVOLVEMENT

Engaging community requires us to be involved in many activities to engage different interest groups. For those unable to step out of their homes, we bring wellness to their doorstep.



Collection and Distribution of TraceTogether Tokens

FaithActs assisted in collecting and distributing the tokens to 60 of our frail seniors when it was first launched in September 2020.

CDC Ready for School Kit 2021

FaithActs children received support for their new school term in 2021.



Distribution of Grocery Bags

70 seniors received grocery bags sponsored by BV CARES on 29 Sept 2020.



NUH Ophthalmology

FaithActs partnered with NUH Ophthalmology to screen seniors for vision abnormalities. They were carried out on 19 August 2020 (8 seniors) and 25 November 2020 (9 seniors).



Hampers for needy families

15 families received the hampers under the Project Sunshine-BV CARES to usher in the New Year 2021 in January.

Vaccination Programme

FaithActs was involved in the sharing session with Minister Chan Chun Sing and doctors on COVID-19 Vaccination Programme at Commonwealth Drive and Tanglin Halt Road on 13 March 2021.



Screening

FaithActs, in collaboration with Agency of Integrated Care provided "See, Hear & Eat Better" functional screening for 36 residents on 10 July 2021.

ENRICHMENT HUB
BLOCK 118
COMMONWEALTH CRESCENT

SENIOR SERVICES
BLOCK 13
DOVER CLOSE EAST

PROGRAMMES
AT A GLANCE

OUR OTHER CENTRES

PROMOTES LEARNING

ENGAGE

EDUCATE

ENRICH

EMPOWER

**BEYOND
TUITION**

21 STUDENTS

**DECASILVER
DIGITAL &
ACTIVESG
EXERCISE**

43 SENIORS

**SENIORS
PROGRAMME ON
TECHNOLOGY
(SPOT)**

8 SENIORS

**EARLY LEARNING
PROGRAMME (ELP)**

14 STUDENTS

**AFTER SCHOOL
PROGRAMME**

21 CHILDREN

**DECASILVER
DIGITAL &
ACTIVESG
EXERCISE**

17 SENIORS

**ZUMBA
GOLD**

17 SENIORS

**A-LIFE
HEALTH
TALK**

27 SENIORS

**SENIOR
CHEF**

18 SENIORS

**LINE
DANCE**

20 SENIORS



CHILDREN'S PROGRAMME

@BLOCK 118

After-School Programme

In such difficult times, the After-School Programme reaffirms its commitment to support families by fostering an encouraging, supervised environment for their children to grow and develop. We have remained open throughout the past year, adapting and adjusting to changing safety measures for the welfare of our children. For example, as a testament to the resourcefulness of our volunteers, a group of Hwa Chong Institution students pivoted from face-to-face tutoring to imparting scientific concepts via online videos. We hope to give parents peace of mind as they continue to work to support their families and raise their children in this pandemic. With the help of 42 volunteers, we have supported 21 children in their learning journeys this year.



**MONDAYS
- FRIDAYS
(2 TO 6PM)**



Beyond Tuition

In spite of the unpredictable changing phases in the past year, any mandated pause in tuition activities have come during planned breaks in the tuition schedule. As a result, the tuition programme has remained largely unaffected, other than the implementation of various safety measures. Here at FaithActs, with the support of our tutors, we continue to provide a nurturing space for our students to be open about the challenges and struggles they face in learning during the pandemic. These difficult times provide opportunities for our students to grow in resilience and compassion, and we believe the tutor-student friendships forged will help them to do just that. Contrary to current expectations, the programme has reached out to 21 students this past year supported by the unwavering commitment of our group of 15 tutors.



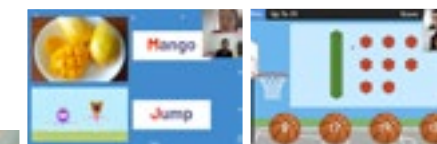
**TUESDAYS
(7.30 TO 9.30PM)**

Early Learning Programme (ELP)

Through our partnership with EDIS Cares, we continue to build the literacy and numeracy foundation of our pre-primary and lower primary students in the Early Learning Programme. For the first time, we concurrently ran the programme for two batches of children – 7 online and 7 on-site. With the specialized curriculum from Learning Vessels, volunteers are well equipped to adapt the materials to the learning needs of their child during the weekly sessions. Due to COVID-19 guidelines, our group play activities have been largely limited for the past year. Instead, we have provided the children with individual activities that stimulate their creativity and problem solving skills.



**SATURDAYS
(9.30 TO 11.30AM
& ONLINE)**



| DATE | ACTIVITY | NO |
|-----------|----------------|----|
| 31-OCT-20 | ELP Graduation | 14 |

COMMONWEALTH CRESCENT SENIORS' PROGRAMME @BLOCK 118

Seniors Programme On Technology (S.P.O.T.)

The COVID-19 situation has revealed the importance to remain connected virtually when physical interaction is not readily available. SPOT is an initiative to support seniors to be equipped with the necessary IT skills. A customised curriculum, based on the senior's IT proficiency, is tailored to empower the seniors to be more digital savvy.



FRIDAYS
(10AM TO 12PM)



Decasilver Digital & ActiveSG Exercise

The workout in the video programme aims to introduce exercises that would help improve the seniors' general action for movements; this includes pushing, pulling, and grip strength. There are 43 seniors who are actively participating in the programme and are assisted by 2 volunteers.



THURSDAYS
(9 TO 10AM &
10.15 TO 11.15AM)



DOVER SENIORS' SERVICES

@BLOCK 13

The seniors programmes officially commenced in January 2020 but was soon suspended due to COVID-19 pandemic. After a long hiatus, many seniors looked forward to the resumption of activities during Phase 3.

| ACTIVITY @BLOCK 13 | LINE DANCE | ZUMBA GOLD | ONLINE EXERCISE - DECASILVER DIGITAL & ACTIVESG | SENIOR CHEF |
|---------------------|------------|------------|---|------------------|
| Day | Monday | Tuesday | Wednesday | Alternate Friday |
| Time | 2pm – 3pm | 2pm – 3pm | 2pm – 3pm | 2pm – 4pm |
| No. of Participants | 20 | 17 | 17 | 18 |

Line Dance

A programme for the members to socialise and enjoy their common interest – line dancing. Training is provided.



Zumba Gold

A lower-intensity version of the typical Zumba class. It was designed to meet the anatomical, physiological and psychological needs of seniors. The class is conducted by a Zumba Gold trainer.



Decasilver Digital & ActiveSG Exercise

Due to safety measures and space constraints, the class is an alternative means for seniors to exercise safely. There are 15 seniors who have joined our programme.



Senior Chef

A programme for friends to gather and to share their favorite recipes. Food binds people together. It allows for people of different races to appreciate food from other cultures. The theme is "Feast, Fun and Friends".

A-LIFE @BLOCK 13

Alexandra Hospital’s signature health education programme A-Life! was introduced to our participants at both Commonwealth Block 50 and Dover Block 13 centres.

Individuals aged 40 years and above, may sign up for the programme. The workshops are planned and conducted via Zoom by a team of allied health professionals including certified dietitians, physiotherapists, occupational therapists and pharmacists. Pre- and post- assessments of each individual are tracked to monitor their progress. The first run was carried out on 9 Apr, 23 Apr and 7 May. Due to popular demand, the second run was scheduled for July. There were 27 participants who attended the talk at Block 13.



Low Mobility workout.

WOW WORKOUT @BLOCK 1

WOW Workout resumed when safety measures eased. Each session was conducted with strict adherence to the regulations. The seniors certainly looked forward to the classes, especially this senior who is 99 years old and participates in our Low Mobility Class on Thursdays.



Friday High Mobility Workout

| DAY | NO. OF SENIORS | NO. OF VOLUNTEERS |
|-------------------|----------------|-------------------|
| Thursday High Mob | 32 | 5 |
| Thursday Low Mob | 23 | |
| Friday | 50 | 4 |
| Total | 105 | 9 |

PROGRAMMES AT A GLANCE

SENIOR SERVICES

110 VOLUNTEERS



COMMUNITY OUTREACH SERVICES

117 VOLUNTEERS



OUR VOLUNTEERS

GIVING IN ACTION

ENGAGE

SERVE

SUPPORT

CHILDREN AND YOUTH SERVICES

429 VOLUNTEERS



CSR & FUNDRAISING

168 VOLUNTEERS



“ THERE CAN BE
NO GREATER GIFT THAN
THAT OF GIVING ONE’S
TIME AND ENERGY TO
HELP OTHERS WITHOUT
EXPECTING ANYTHING
IN RETURN. ”

– NELSON MANDELA



OUR VOLUNTEERS

Volunteer management taps on the volunteers' different expertise to meet our manpower needs. It is also an avenue for volunteers to find meaning in contributing to the society.

We provide our volunteers with in-depth training relating to our programmes and activities. These include training for workout trainers, short courses on hair-cutting to help our seniors' personal grooming, befriending, home & hospital visits, home cleaning & decluttering.

INDIVIDUAL VOLUNTEER WHO.....



cuts hair



trims nails



provides tuition



teaches craftwork



teaches culinary skills



conducts exercise

GROUP VOLUNTEERS



Project Resonance is an initiative by students from schools such as ACSI and SOTA, to teach music to our children. It was conducted on 12 & 26 April 2021.

Faith Methodist Church's members assisting in our Circuit Low Mobility exercises for the frail seniors from Jan to end Aug 2021.



Tony Gui and a group of his friends volunteer to engage our seniors by providing digital literacy skills at Block 118, Commonwealth Crescent office on 24 Feb 2021.



CYF Group conducting the orientation for Secondary School Tuition's students on 7 January 2021.

CORPORATE VOLUNTEERS



UOB Group's

staff conducted the Sea Habitat workshop for our children from The Learning Hub. It was held on 4 December 2020.

GovTech staff conducted 8 sessions of SCRATCH coding to benefit 12 kids with 9 staff volunteers from 19 January 2021, with safety measures in place during Phase 2.



RICE Company Ltd

conducted a caricature workshop for the children on 17 March 2021.



STUDENTS VOLUNTEERS

Project Fidium by
Hwa Chong Institute
on 2 Dec 2020



Coding Workshop by NUS Students held on 23 Dec 2020



Touch Rugby by
Temasek Polytechnic on 30 Dec 2020





CORPORATE HIGHLIGHTS



Our New Patron

FaithActs is honoured to have Mr Eric Chua, Parliamentary Secretary of Ministry of Culture, Community and Youth & Social and Family Development as our patron. Mr Chua is also a Member of Parliament & Adviser of Tanjong Pagar GRC (Queenstown).

We were privileged to host Mr Chua during his visit at FaithActs on Christmas Eve, 24 December 2020.



Mr Chua was also our special guest judge for the Culinary Appreciation Workshop competition at New Town Primary School on 31 March 2021.

Community Spirit Award 2020

FaithActs was conferred the Community Spirit Awards 2020 by the People's Association. This is indeed a milestone for FaithActs for being honoured with this prestigious award.

The award recognises FaithActs' significant contributions in building social capital through our programmes and projects serving the residents in the community.

This award is of great significance as the nomination and recommendation is by the People's Association internal selection committee. The selection is based on five main areas namely (a) Volunteerism Philosophy and Commitment (b) Community Bonding and Outreach (c) Sharing and Caring for the Community (d) Impact and Multiplier Effect on the Community, and (e) Quality of Partnership.



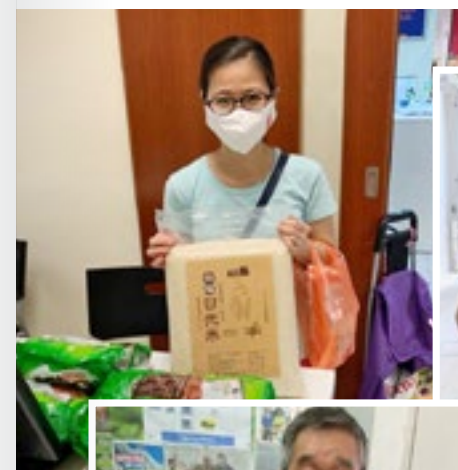


CORPORATE COMMUNITY INVOLVEMENT

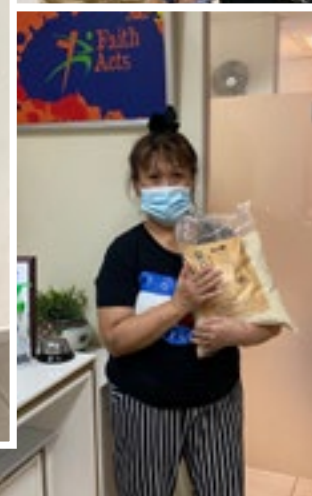
Covid-19 did not dampen the Christmas spirit as OUE Limited fulfilled the Christmas wish list for 150 of our children.



Our heartfelt thanks to Pines Food Delight sponsorship of Christmas bento lunch and holiday treat for our beneficiaries



Topseller Pte Ltd sponsored families with a year's supply of rice.



Civilian Association(Singapore) sponsored 5 single fathers on Father's Day with groceries and stationery vouchers.



An Android tablet gift ceremony was conducted on 1 April 2021 by Dr Warren Andy of AJ Warren Dental Clinic for our school going children and their families.



PARTNERSHIPS & CORPORATE SOCIAL RESPONSIBILITY

Goody bags sponsored by Winstar Marketing for Bursary & Scholarship awardees held on 28 November 2020.



Youth Birthday party value-based workshop sponsored by Seagate Singapore on 30 April 2021.



CSR activities conducted via Zoom on 11 Dec 2020 by Focus Adventure for Chr. Hansen Singapore Pte Ltd to purchase groceries for our beneficiaries.

FUND-RAISING ACTIVITIES



Warren Yap of Warren & Associates did a marathon run of 42.2km to raise fund in support of K-ACTS on 20 June 2021. K-ACTS is an educational and developmental programme that aims to help children from disadvantaged families and those with learning challenges. On behalf of FaithActs beneficiaries, thank you, Warren!

“BECAUSE YOU GIVE,
WE CAN... IMPACT,
CHANGE AND
TRANSFORM LIVES!”

HEARTFELT THANKS & APPRECIATION

Your donations to our digital fund raising campaigns: Project SPIN (Single Parents In Need), SPOT (Seniors Programme On Technology) and K3Es (Kids' Engagement, Enrichment & Empowerment) enabled our beneficiaries to live more purposeful lives. You have impacted lives as we walk faithfully with these children, families, and seniors to journey far and wide. Thank you for your generous giving that enables us to care for the community!



K-ACTS helps our kids to develop holistically in the areas such as (A)cademic; (C)reativity; (T)raits and (S)hared values (ACTS). FaithActs is committed to help enrich and empower the lives of the kids living in our community. Your generous donation will help them in their life journey towards building a better future.



F.I.N. (Families-In-Need) focuses on helping distressed families to cope better by providing services particularly during this crisis. While some are facing family issues, others may have lost their jobs. We use holistic approach to these issues by providing financial assistance to tide them over their immediate needs

(utilities, rental, school fees), basic daily necessities, guidance and support to strengthen family bonds, counselling and addressing other social issues they may be facing.

Your valuable support will help us to enhance our programmes and provide better services and assistance to our beneficiaries.

To support our above projects, visit our website
<https://www.faihacts.org.sg/donate-page>

DISCLOSURE REPORT

RESERVE POLICY AND RESERVE POSITION

| RESERVE POSITION AS AT 31 JULY 2021 | FY2020/2021 | FY2019/2020 |
|--|-------------|-------------|
| A Accumulated fund-Unrestricted | 2,301,685 | 2,226,013 |
| B Total Fund | 2,301,685 | 2,226,013 |
| C Total Annual Operating Expenditure | 992,468 | 1,111,981 |
| D Ratio of Funds to Annual Operating Expenditure (B/C) | 2.32 | 2.00 |

The audited financial statements are posted on our website: www.faithacts.org/about.html

Reserve Policy

FaithActs will maintain a reserve of not less than six months and not more than twenty-four months of the yearly expenses. The amount of reserves that is required will be reviewed regularly.

For FY2020/2021, the higher reserve ratio of 2.32 is due to lower operating expenses and support from the government through Job Support Scheme and the Enhanced Fund Raising Programme (EFR) from 1 April 2021 to 31 March 2021. On 16 February 2021, it was announced in the Budget Statement that the Government will extend its support for charities through the EFR for an additional year (1 April 2021 to 31 March 2022).

Finance Management

The Finance and Admin department ensures that operations comply with the policies and procedures as set out in the Finance Manual. The documented procedures for the financial matter in key areas include procedures in procurement, receipts and payments and system for the delegation of authority and limits of approval.

The procedures and processes are reviewed regularly to ensure the effectiveness of the internal controls.

Key Management Staff Compensation

Key management personnel comprise the Executive Director and the Heads of Departments which are essential to the running of the Society.

| NUMBER OF STAFF | 2021 | 2020 |
|---------------------------------|------|------|
| Between S\$100,000 – S\$200,000 | 1 | 1 |
| Below S\$100,000 | 4 | 4 |

Date of appointment of Executive Director: 22/8/2011

Management Committee

We are governed by the Management Committee whose members are elected according to our Constitution. The Committee comprises of the Chairperson, Vice-Chairperson, Secretary, Assistant Secretary, Treasurer, Assistant Treasurer and Ordinary members (not less than 7 and not more than 10).

The term of office is for 2 years. The Committee members are subjected to re-nomination and re-appointment at the end of the term. Names for the offices shall be proposed and seconded at the Annual General Meeting and election will follow on a simple majority vote of the members present and voting. Election will be subject to the agreement of the majority of the voting members present and voting at the Annual General Meeting.

A Management Committee meeting shall be held at least once every two months after giving at least seven days' notice to members of the Management Committee. Any member of the Management Committee absenting himself from three meetings consecutively without satisfactory explanations shall be deemed to have withdrawn from the Management Committee and a successor may be co-opted by the Management Committee to serve until the next Annual General Meeting.

No committee members hold staff appointments.

No committee members received any remuneration during the year.

A total of 6 committee management meetings were held in FY20-21 on the following dates: 22.09.20, 24.11.20, 19.01.21, 16.03.21, 18.05.21 and 27.07.21

The Committee reviews our Vision and Mission to ensure it stays relevant and current.

FY20-21 DISCLOSURE OF COMMITTEE MEMBERS ATTENDANCE

| COMMITTEE MEMBER | CURRENT POSITION | APPT. TO CURRENT POSITION | DATE ASSUMED POSITION | FIRST APPT. TO COMM. | COMM. ATTEN. | COMPANY |
|---------------------------|------------------------------|---------------------------|-----------------------|----------------------|--------------|--|
| Assoc. Prof Lee Wee Leong | Chairman | 29/10/19 | 11/11/17 | 22/10/09 | 6/6 | Singapore University of Social Sciences Director, Educational Technology & Production and Online Learning |
| Mr Goh Tiak Boon | Vice Chairman | 29/10/19 | 29/10/19 | 14/11/17 | 5/6 | Next Decade Pte Ltd Vice-President |
| Mr Wong Kron Joo | Honorary Secretary | 29/10/19 | 29/10/19 | 6/2/04 | 6/6 | Nanyang Academy of Fine Arts Director, Finance Office |
| Mrs Koh-Ang Ley Keow | Honorary Assistant Secretary | 29/10/19 | 29/10/19 | 13/9/09 | 4/6 | Retired |
| Ms Koh Yean Leng Cindy | Honorary Treasurer | 29/10/19 | 29/10/19 | 29/10/19 | 5/6 | The Write Stuff Director |
| Mr Tan Chin Leong | Honorary Assistant Treasurer | 29/10/19 | 29/10/19 | 14/11/17 | 5/6 | Peerless Asia Pacific Pte Ltd Regional Sales Engineer |
| Mr Chan Chee Yin Andrew | Member | 29/10/19 | 21/11/15 | 21/11/15 | 5/6 | Allen & Gledhill LLP Partner |
| Mr Liaw Chun Huan | Member | 29/10/19 | 29/10/19 | 19/3/19 | 6/6 | KTC Group Chief Financial Officer |
| Mr Lim Boh Chuan | Member | 29/10/19 | 29/10/19 | 19/3/19 | 5/6 | HupSteel Pte Limited CEO/Managing Director |
| Mr Lim Song Khiang Albert | Member | 29/10/19 | 29/10/19 | 6/2/04 | 4/6 | El-Shaddai Resources Pte Ltd C-Suite & Owner |
| Ms Niam Susan | Member | 29/10/19 | 17/11/19 | 19/10/11 | 3/6 | Ministry of Health Chief Allied Health Officer |
| Mr Sim Hock Chye William | Member Member | 29/10/19 | 6/2/04 | 6/2/04 | 5/6 | Stillwaters Engineering Pte Ltd Director |
| Mr Tan Boon Seng Jason | Member | 29/10/19 | 15/11/16 | 15/11/16 | 4/6 | Ingersoll Rand Singapore Enterprise Pte Ltd Regional Sales Manager |
| Mr Tan Chow Boon | Member | 29/10/19 | 11/11/17 | 11/11/07 | 6/6 | Altara Ventures Ptd Ltd General Partner |

In Financial Year 2020-2021, 6 committee members served for more than 10 years as they are providing their advice to the committee.

Conflict of Interest

There are documented procedures for Committee members and staff to declare actual or potential conflict of interest to the Management Committee.

Committee members make annual declarations of actual or potential conflicts of interests to the Management Committee.

STAFF RELATED TO COMMITTEE MEMBER

| | 2021 | 2020 |
|-----------------|------|------|
| Number of staff | 2 | 2 |
| Below \$100,000 | 2 | 2 |

Committee members abstain and do not vote or participate in decision-making on matters where they have a conflict of interest.

Related Party Transaction

No trustee of other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year.

Whistle – blowing Policy

FaithActs' Whistle-blowing policy aims to provide an avenue for employees to raise concerns and offer assurance that they will be protected from victimisation for whistle-blowing in good faith.

Volunteer Management

FaithActs have documented policies and procedures which includes volunteers planning, selection, training and recognition.

Corporate Communications

FaithActs has established procedures relating to releasing of information about the organization and its activities to the media, its stakeholders and the public.

Banks

1. DBS Bank
2. OCBC Bank

Auditor

Law & Law Assurance & Advisory Services

GOVERNANCE EVALUATION CHECKLIST (GEC) FOR THE PERIOD AUG 2020 - JUL 2021

| GUIDELINES | CODE ID | RESPONSE |
|--|---------|----------|
| BOARD GOVERNANCE | | |
| 1. Induction and orientation are provided to incoming Board members on joining the Board. | 1.1.2 | Complied |
| Are there Board members holding staff* appointments? | | No |
| 2. Staff* does not chair the Board and does not comprise more than one- third of the Board. | 1.1.3 | |
| 3. There are written job descriptions for their executive functions and operational duties which are distinct from their Board roles. | 1.1.5 | |
| 4. There is a maximum limit of four consecutive years for the Treasurer position (or equivalent, e.g Finance Committee Chairman or person on Board responsible for overseeing the finances of the charity). Should the charity not have an appointed Board member, it will be taken that the Chairman oversees the finances. | 1.1.7 | Complied |
| 5. All Board members submit themselves for re-nomination and re-appointment, at least once every three years. | 1.1.8 | Complied |
| 6. The Board conducts self evaluation to assess its performance and effectiveness once during its term or every 3 years, whichever is shorter. | 1.1.12 | Complied |
| Are there Board member(s) who have served for more than 10 consecutive years? | | Yes |
| 7. The charity discloses in its annual report the reasons for retaining Board member(s) who has served for more than 10 consecutive years. | 1.1.13 | Complied |
| 8. There are documented terms of reference for the Board and each of its Board committees. | 1.2.1 | Complied |
| CONFLICT OF INTEREST | | |
| 9. There are documented procedures for Board members and staff to declare actual or potential conflicts of interest to the Board. | 2.1 | Complied |
| 10. Board members do not vote or participate in decision-making on matters where they have a conflict of interest. | 2.4 | Complied |
| STRATEGIC PLANNING | | |
| 11. The Board periodically reviews and approves the strategic plan for the charity to ensure that the activities are in line with its objectives. | 3.2.2 | Complied |
| HUMAN RESOURCE AND VOLUNTEER* MANAGEMENT | | |
| 12. The Board approves documented human resource policies for staff. | 5.1 | Complied |
| 13. There is a documented Code of Conduct for Board members, staff* and volunteers* (where applicable) which is approved by the Board. | 5.3 | Complied |
| 14. There are processes for regular supervision, appraisal and professional development of staff*. | 5.5 | Complied |
| Are there volunteers* serving in the charity? | | Yes |
| 15. There are volunteers* management policies in place for volunteers*. | 5.7 | Complied |
| FINANCIAL MANAGEMENT AND INTERNAL CONTROLS | | |
| 16. There is a documented policy to seek Board's approval for any loans, donations, grants or financial assistance provided by the charity which are not part of its core charitable programmes. | 6.1.1 | Complied |

| | | |
|---|-------|----------|
| 17. The Board ensures internal controls for financial matters in key areas are in place with documented procedures. | 6.1.2 | Complied |
| 18. The Board ensures reviews on the charity's internal controls, processes, key programmes and events are regularly conducted. | 6.1.3 | Complied |
| 19. The Board ensures that there is a process to identify, regularly monitor and review the charity's key risks. | 6.1.4 | Complied |
| 20. The Board approves an annual budget for the charity's plans and regularly monitors its expenditure. | 6.2.1 | Complied |
| Does the charity invest its reserves, including fixed deposits? | | Yes |
| 21. The charity has a documented investment policy approved by the Board. | 6.4.3 | Complied |

FUNDRAISING PRACTICES

| | | |
|---|-------|----------|
| Did the charity receive cash donations (solicited or unsolicited) during the year? | | Yes |
| 22. All collections received (solicited or unsolicited) are properly accounted for and promptly deposited by the charity. | 7.2.2 | Complied |
| Did the charity receive donations-in-kind during the year? | | Yes |
| 23. All donations-in-kind received are properly recorded and accounted for by the charity. | 7.2.3 | Complied |

DISCLOSURE AND TRANSPARENCY

| | | |
|--|-----|----------|
| 24. The charity discloses in its annual report: i. Number of Board meetings in the year; and ii. Individual Board member's attendance. | 8.2 | Complied |
| Are Board members remunerated for their Board services? | | No |
| 25. No Board member is involved in setting his or her own remuneration. | 2.2 | |
| 26. The charity discloses the exact remuneration and benefits received by each Board member in its annual report. OR The charity discloses that no Board members are remunerated | 8.3 | |
| Does the charity employ paid staff? | | Yes |
| 27. No staff is involved in setting his or her own remuneration. | 2.2 | Complied |
| 28. The charity discloses in its annual report: i) The total annual remuneration (including any remuneration received in its subsidiaries), for each its three highest paid staff*, who each receives remuneration exceeding \$100,000, in bands of \$100,000; and ii) If any of the 3 highest paid staff* also serves on the Board of the charity. The information relating to the remuneration of the staff must be presented in bands of \$100,000. OR The charity discloses that none of its staff* receives more than \$100,000 in annual remuneration each | 8.4 | Complied |
| 29. The charity discloses the number of paid staff* who are close members of the family* of the Executive Head or Board Members, who each receives remuneration exceeding \$50,000 during the year, in bands of \$100,000. OR The charity discloses that there is no paid staff* who are close members of the family* of the Executive Head or Board Member, who receives more than \$50,000 during the year. | 8.5 | Complied |

PUBLIC IMAGE

| | | |
|--|-----|----------|
| 30. The charity has a documented communication policy on the release of information about the charity and its activities across all media platforms. | 9.2 | Complied |
|--|-----|----------|

* Please refer to GEC Footnote

ACKNOWLEDGEMENTS

AJ Warren Dental Clinic
Altara Ventures Ptd Ltd
Andy Joshua Warren
Ang Boon Tiong
Ang Chai Huat
Ang Lim Sheng
Ang Mei Feng Karen
Ang Soo Kim
Apple Inc.
Aranda Investments Pte Ltd
Au Yang
Aw Boon Leong
Babagay Melissa Ayla Solatan
Bin Wern Sern
Chan Katelyn
Chan Lim Yooi David
Chan Poh Lin
Chan Soak Lai
Chan Wei Kiat Owen
Chan William
Chay Weng Fook
Chen Sheau Ling Pauline
Chen Tian Song Dawson
Chen Zhiyun
Cheok Keng Yeow
Cheong Sophia
Cheong Yuit Hoe
Cher Wei Shan
Chew Leong Kiong
Chew Li Min
Chia Him Meng
Chia Sheng Kai
Chia Siew Gek Nicole
Chiang Siew Hwa
Chiu Charmaine Lao
Chng Jackie
Chong Kok Jian Rick

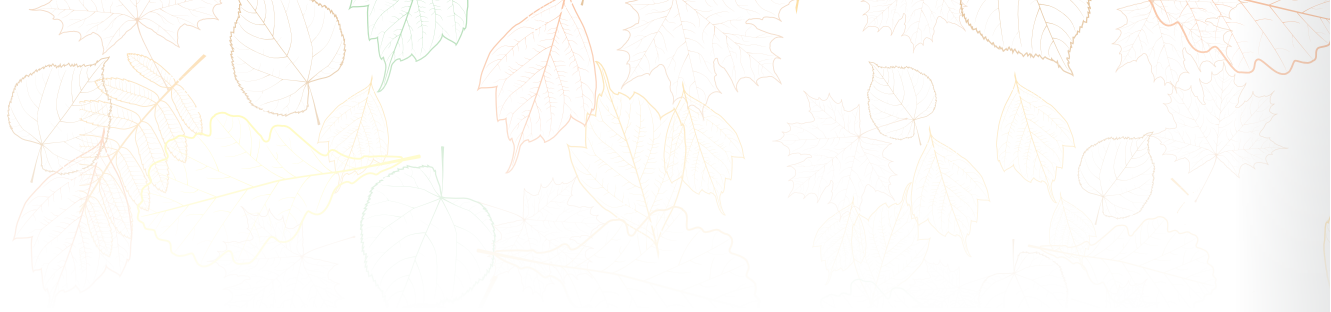
Choo May Lin Meilyn
Chow Kok Meng Bert
Chow Patricia
Chow Yuet Han Rina
Chr. Hansen Singapore Pte Ltd
Christ Methodist Church
Chu Alvar
Chua Chor Mui Helen
Chua Sing Wee
Chuah Judy
Chung Tying Chun
Civilian Association (Singapore)
Cornerstone
Deirdre Loy
E Ci Sheng Gabriel
E.id Projects Pte Ltd
Eng Chiew Fong Violet
Faith Methodist Church
Fam Shou Kwong Richard
Focus Network Agencies
Singapore Pte Ltd
Focus Adventure Pte Ltd
Fong Kok Weng
Foo Say Twang
Foong Kwan Ying
FotoHub
Fung Hoki
Gan Hui Tin
Goh Annie
Goh Hong Jie
Goh Hong Wei
Goh Hoon Chuan Kenneth
(In memory of Goh Hengyi)
Goh Kah Khoon
Goh Mui Pong
Goh Nicholas
Goh Weili Jeremy

Gopinath Aravindan
Government Technology Agency
(GovTech)
Gui Choon Hock Tony
Gui Kok Cheng
Han Tock Mui Kelly
Han Zhong Juan
Hanyang Jeremy
Health Outreach Pte Ltd
Heng Chor Koon Kaleen
Heng Siang Thiam
Hewlett Packard Enterprise
Ho Mei Ping Cindior
Holland Village Methodist Church
Hong Jie & Friends
(In memory of Wee Jun Jie)
Hoo Mary
HP Inc.
Huang Deborah
Hwang Jun Eun
Ili Liyana bte Abu Bakar
Inkfusion (SG) Pte Ltd &
Johnson Controls -
Hitachi Air Conditioning Pte Ltd
Jumbo Group
Karthik Natarajan
Khew Si Ying
Khor Seo Koon June
Ko Chwee Luan
Ko Su Lin Kendice
Ko Yang Meng
Koh Ai Gek
Koh Boon Hui (Andrew Fellowship)
Koh Choon Meng Adrian
Koh Hooi Ling Engel
Koh Kwang Hwee Jimmy
Kong Tzong Thai Eric

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Kow Hui Meng
Lab Series
Lai Chee Chong
Lau Boon Ngee Estelle
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Lee Boon Leng Kevin
Lee Foundation
Lee Huan Lin Sharon
Lee Hung Young
Lee Jia Xu Andre
Lee Joash
Lee Kay Siew Bastian
Lee Kiat Seng
Lee Zhuomin
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Leong Sook Leng Rosalind
Leong Wai Hoong David
Leow Kim Liat
Li Qiusi
Li Tze Jiun
Liang Wenxian Wayne
Liew Fook Yan Gerald
Lim Boon Liao Daniel
Lim Boon Sen Joel
Lim Chee Kong
Lim Cheng Yong
Lim Doris
Lim Kian Ho
Lim Phuay Lian
Lim Wee Sern Vincent
Lim Yan Kian Jonathan
Lim Yan Tat Jeremy
Lim Yi Ying Casandra
Lin Mingshan
Lin Yuxuan
Ling Chui Chui

Ling Sze An
Loh Hui Nee
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Low Jen Joo Joanna
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Low Kah Tzay
Low Siaw Tat Dennis
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Luo Wee Phing
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Mah Chor Kiat
Medimex Singapore
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Nanyang Optical
National Heritage Board
Ng Ah Muay
Ng Eng Huat
Ng Geok Lin Grace
Ng Joo Then
Ng Shu Qin Pamela
Ng Siew Kim Shirley
Ng Wee Teck John
Ng Yi Hui Joey
Nga Diong Weng Vincent
Niam Susan
Nor Linda Hakim bte Mohd Shariff
NTUC Fairprice Foundation Limited
One Futureworld
Ong Ban Sing
Ong Eng Leong
Ong Poh Theng Kelly
Ong Siew Ning Jorina
Ong Yean Hong
(In memory of Mdm Khoo Poh Choo)

Ong Yi Chao
Ong Yong Khee Helen
Ong Yu En
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Pang Seng Hoon Victor
Passion AC
Pedro
Perumal Lakshmikanth
Phua Meow Ling Cindy
Poh Kai Yun Rachel
Pok Bee Cheng
Queen Ginya
Quek Chao Min Andy
Refresh Wellness
SAGE Foundation
Santorini Hair Spa
Schelkis Yvonne Janet
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Seagate Singapore International
Headquarters Pte Ltd
Seah Kok Wei Michael
Seow Eng Ghee
Seow Kiat Huat
Shang Kok Keong
Shee Zhiping Edric
Shim Min Kee
Shiro (Singapore) Pte Ltd
Siew Chen Way
Sim Ghee Tiong Leonard
Sim Johnny
Sim Lim Ai Jeannie
Sim Sher Lim Sharen
Sim Si Hua Joy
Sim Siew Yong Sheryl
Siti Khadijah binte Naim
Siti Zulaikha



Soo Veiter
Soong Wei San
Soong Yeo Leng Irene
Southern Ridges Capital
Sunitha Razu
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Tan Chai Yen
Tan Chow Boon
Tan Chuan Ching
Tan Hai Meng
Tan Kuan Yang Garrett
Tan Lai Choo
Tan Tiong Tee Christie
Tan Wah Teck Edward
Tan Weng Soon
Tan Yen Ching Louise
Tan Zheng Rong John
Tan Zhi Xuan
Tay Gim Hoe Michael
Tay Nancy
Tay Wei Jian Daniel
Teo Yeow Meng Shawn
The Community Foundation
of Singapore
The Executive Home Store Pte Ltd
The Food Bank Singapore Ltd
Then Eugene
Topseller Pte Ltd
True Grace Church
(Ephesians Cell Group)
United Overseas Bank
Vickery Evert Christopher
Wee Helen
Wee Pey Chin
White Room Studio
Wine & Kitchen
WinStar Marketing Pte Ltd

Wong Alice
Wong Chiang Siang
*(In memory of Kin Choo,
wife of Dr Ng Cheng Siong)*
Wong Chong Howe
Wong Choon Leong
Wong Kan Sing
Wong Say Yine
Wong Sok Yee
Wong Yee Peng Helen
Yah Helena Dawn
Yap Him Kuei Warren
Yap Isaac
Yap Isaiah
Yap Kiok Moi
Yap Wai Sung
Yee Si Hui
Yek Yok Kheng Josephine
Yeo Chee Khoon Thomas
Yeo Chong Jin Benjamin
Yeo Chye Whatt Kenneth
Yeo Hui En Sharon
Yeo Tai Chuan
Yeoh Keat Hoe
Yu Bing Xiong Stan
Yuen Foong Har



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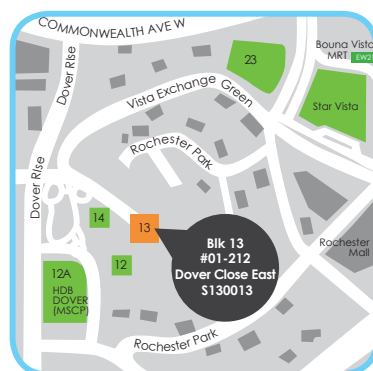
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