COLOURS OF COMMUNITY





Children / Youth Services



9 - Yout 10 - Junio 12 - Tuiti 13 - Talks

- 18 Kidsl FAP
- 22

20 - WOW Workout 21 - "Step-It-Up" - TTSH 22 - Circuit Low Mobility Workout 23 - Social Recreation

Family Life Services

Senior Services



26 - Family Life Education 27 - Marriage Preparation 27 - Parent-Child Bonding

Outreach



28 - Casework & Counselling 29 - Scholarship & Bursary

30 - FaithActs - West Legal Clinic

WHO ARE WE

FaithActs is a non-profit community service agency serving the needs of children, youth, families and seniors in Queenstown since 2004. We provide a wide range of quality programmes and services to address the needs and social issues of the community regardless of their ethnic, socio-economic and religious backgrounds.

FaithActs is registered with both the Registry of Societies and Commissioner of Charities. We are a charity with approved Institution of Public Character (IPC) since 2008 and is a full member of the National Council of Social Service.









It gives me great pleasure to be part of FaithActs, who has served the community faithfully for the past 12 years. FaithActs provides meaningful programmes and activities to engage children, youthat-risk, families in need and seniors. FaithActs is passionate about educating the young, empowering families and encouraging seniors. The programmes and initiatives are geared towards developing successful individuals and strong, caring families.

With well-trained social workers, dedicated volunteers and collaboration with partners such as schools, health service providers and corporations, FaithActs has helped to strengthen community bonds by playing a vital role in caring for the people. FaithActs has impacted and transformed many lives through her programmes and services. I am sure she will continue the sterling work for many more years to come.





We are grateful to our pioneers and supporters who have served faithfully in Queenstown and especially those living in Tanglin Halt and Commonwealth neighbourhoods.

The number of beneficiaries we served has grown over the years and their needs are changing with time. Thus far, FaithActs has innovated relevant and quality services to help those in need. In this peoplecentred social sector, both staff and volunteers are core to the success of sustaining the execution of the programmes. Volunteers have contributed both time and energy to help in the completion of many key programmes. If not for their willingness to contribute, much of our programmes would not have come to pass.

I would also like to express my appreciation to the Patron and the Management Committee members, many of whom have served FaithActs for many years. Besides giving valuable advice, their strong commitment and passion in the work of mercy have seen FaithActs to what she is today.

FaithActs will continue to uphold her vision and mission to impact, change and transform lives. This can only be done with the forging of good partnerships with volunteers, various institutions and organisations.

FaithActs exists for the community. She embraces the different race, age and language groups by bringing the brighter and warmer hues to lighten the dark and dull colour of those struggling with pains and hardships. These are the colours of community that we seek to make a difference. We hope more will join us to bring others to the brighter side to find their worth in life.

PASTOR & CHAPLAIN'S MESSAGE



Rev Edwin Wong Pastor-in-Charge Faith Methodist Church



Rev John Benedict Foo Chaplain FaithActs

Through the various milestones of FaithActs in her 12 years of community services, we bear witness to many God-given opportunities in touching lives – where healing and restoration were experienced by families and individuals through the various programmes and services. From the counselling services provided, the various social work intervention and the provision of special education to children, FaithActs has a strong sense of mission to give her best to help those in need regardless of age, ethnicity and religious backgrounds.

It is our prayer for FaithActs that her acts of kind deeds continue to be an expression of God's love, be the "salt" to preserve the community and the "light" to lead the lost and the lonely to find meaning and purpose in life. As it is written in Matthew 5:16, we pray for the staff and volunteers to *"let your light shine in front of men. Then they will see the good things you do and will honour your Father who is in heaven"* (New English Translation).

MANAGEMENT COMMITTEE



Mr Tan Chow Boon Chairman



Dr Lee Wee Leong Vice Chairman



Ms Woo Siew Leng Honorary Secretary



Mr Albert Lim Honorary Assistant Secretary



Mr Wong Kron Joo Honorary Treasurer



Mrs Koh-Ang Ley Keow Honorary Assistant Treasurer



Mr Andrew Chan Member



Ms Lily Chua Member



Mr Edmund E Member



Mr Lee Gee Aik Member



Ms Susan Niam Member



Mr Patrick Phong Member



Mr William Sim Member



Ms Shirley Ng Ex-officio



Rev Edwin Wong Ex-officio



Rev John Benedict Foo Chaplain





From left to right: Shirley Ng Patricia Tan Betty Chan Sandra Lim Cally Ng Sharifa Sharif Lim Sok Hwee Jean Hong From left to right: Jacob Loh Michael Tiew Goh Siong Chu Ivan Lam Brian Zhang Caleb E



CHILDREN/ YOUTH SERVICES













YOUTH CLUB MEMBERSHIP

The former KTM railway tracks behind Block 76 Commonwealth Drive was a hideout for at-risk youth. FaithActs started in 2004 with a Youth Hub to provide a healthy hangout for the latchkey and the at-risk youth. During the first year of our initiative, we attracted 127 youth by "simply living among them". Today, the number of youth members stands at 715.

As youth members, they will get privileged access to the programmes and facilities at the Youth Hub. The programmes emphasise on character development and instilling the essential life skills both to boost personal growth and communal living.

Older youth (16 to 18 years old) who display commitment and leadership qualities are selected to be our Youth Leaders. These are given the opportunity to plan and execute the programmes and activities.

 2014
 2015

 6333
 6922

 7155

 members

CHILDREN/ YOUTH SERVICES

JUNIOR CHEF

The programme started in 2012 to teach the youth how to cook and bake (out of the stereotype of academic curriculum). Basic skills such as handling knives and hot pots/ pans; simple cooking techniques and kitchen safety guidelines; nutritional value of food are taught in the programme.

Last year, we conducted the Junior Chef programme for students at Fairfield Methodist School (Primary).

We organised kitchen tours for our regular Junior Chef youth to experience how commercial kitchens operate first-hand. They have visited the kitchens of Furama Riverfront Hotel, Passion Group (Jurong Country Club), McDonald's and Pan Pacific Hotel.











CHILDREN/ YOUTH SERVICES

TUITION

The weekly tuition programme provides academic help aimed at increasing the motivation and confidence levels of the children/ youth. It consists of 2-hour sessions, 7.30pm to 9.30pm on two evenings during the week; where Wednesdays are for the primary level and Thursdays are for the secondary level.

Each volunteer-tutor coaches up to two students to provide the personal attention. Due to the growing wait list of interested students, a Friday afternoon session for the lower primary level was started.















GROUP WORK, TALKS, ACTIVITIES & WORKSHOPS

The above programme aims to develop the character of children/ youth through life skills training. We aim to inculcate values such as self-management, social and civic consciousness. These will serve to formulate positive values and enhance their coping skill with life and societal challenges.

DATE	TOPICS	NO. OF CHILDREN / YOUTH
14 Aug 2015	Power of Perspective – "The Way We See Things"	19
10 Sep 2015	Taking Care of What Matter In Life – Family & Loved Ones	15
02 Oct 2015	Awareness of Child Poverty	35
06 Nov 2015	Inventor's Day – Motivational Talk	38
16 Dec 2015	The Reason For Festive Celebration – Christmas	31
08 Jan 2016	Biography of An Inventor	38
05 Feb 2016	The Reason For Festive Celebration - CNY	42
11 Mar 2016	Team Building – Importance of Sports	41
01 Apr 2016	Purpose of Unity	31
27 May 2016	The Spirit of Carnival	36
03 Jun 2016	How to Create Video Clips	33
29 Jul 2016	Interacting with Children	23

CHILDREN/ SERVICES

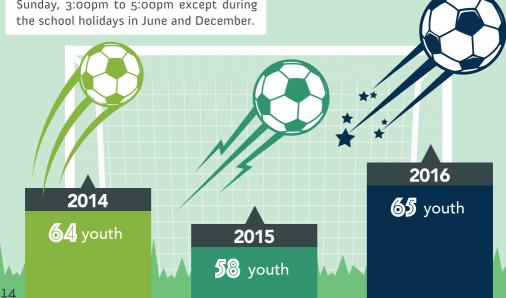
SPORTS AND ADVENTURE/ OUTING PROGRAMME

The Sports and Adventure programme is one of our most popular and well-received programmes. We seek to train, develop and maximise each individual's potential and to develop their leadership qualities.

SOCCER ACADEMY

Our Soccer Academy is a platform for our Social Workers to teach the youth about teamwork, responsibility and to care for one another. There are 2 groups: under-18 years and under-12 years. Apart from the regular training sessions, we also arrange for them to take part in friendly matches and competitions at least once every quarter of the year to gain exposure and experience.

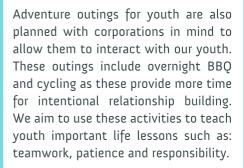
The training sessions are held every Sunday, 3:00pm to 5:00pm except during







ADVENTURE & OUTINGS



DATES	ADVENTURE ACTIVITIES	NO. OF CHILDREN / YOUTH
01 Aug 2015	Let's Carnival @ Bishan	19
09 Sep 2015	Sentosa Cares	34
10 Sep 2015	State Street Bank Archery	15
24 Oct 2015	FMC Technologies Plant Tour	9
25 Nov 2015	Exposition Trip To Singapore Polytechnic	32
18-19 Dec 2015	Night Cycling and BBQ	26
23 Dec 2015	Alpha Gym @ Dempsey Activity	17
19 Mar 2016	Universal Studios Singapore Outing	27
22 Jul 2016	National Australia Bank Bowling	14
24 Jul 2016	Faith Methodist Church Jubilee Bowling Event	25
30 Jul 2016	Pimco Dragon Boat Activity	8



CHILDREN/ YOUTH SERVICES







SCHOOL SOCIAL WORK PROGRAMMES

School Social Work seeks to co-ordinate and enhance the efforts of the school, the family and the community to help students who face difficulties in their developmental process and/or in adjusting to their school life.

The FaithActs' Social Work Team organises and conducts a wide variety of school-based social work programme tailored to meet the needs and requirements of the different schools. We have worked with the following schools, Gan Eng Seng School, Queensway Secondary School, Queenstown Secondary School, St Margaret's Secondary School, School of Science and Technology, Pei Chun Public School and Queenstown Primary School and Raffles Girls School.

1. ADVERTO PROGRAMME

This year, FaithActs organised and conducted the programme for about 15 at-risk students at Fairfield Methodist School (Secondary).

The programme seeks to engage the students in a series of highly interactive and skillsbased programme. The students gained invaluable knowledge and practical ways in coping with the challenges faced in their Secondary School years. The impartation of life skills and values during the programme allowed these students to understand the importance of a positive youth development.

Both school personal and fellow students have observed how this programme has helped these students take on a greater sense of responsibility and ownership in their studies. They have also become active contributers in the programme instead of being mere participants.

2. COMMUNITY SERVICE JOURNEY

The Youth and Community Service & Outreach programme is aimed at creating community awareness among youth, building closer bonds with the community and enriching the community by meeting their needs.

TEAM FaithActs (Community Experiential Learning)

TEAM FaithActs is an initiative to allow students and youth to contribute back to the community as we promote social graces and civic consciousness with the aim to strengthen the community. The programme incorporates 3 aspects of caring for people and the environment.

i) Home Cleaning of our seniors

Students and youth are taught to look beyond themselves to care for those who are in need such as the frail seniors who are not able to upkeep their home.



ii) Food Centre Clean Up!

This programme was started in July 2011 in partnership with NEA and a cleaning contract company. It has impacted many students as they learnt civic consciousness and observed the behaviour of the patrons, so that they could advocate the importance of social graces through the 'Tray Return' campaign. The programme also allows students to show their appreciation and empathy for food centres' cleaners and stall holders for their long hours of work.



We organised and conducted many mass "Clean Up!" at 7 to 10 food centres.





CHILDREN/ YOUTH SERVICES

2015

217 STUDENTS

2016

227 STUDENTS



iii) Block Cleaning!

Block Cleaning was started in 2015 in collaboration with Tanjong Pagar Town Council. This provides an opportunity for students to learn the importance of neighbourliness and cleanliness in our living environment. The students cleaned the 9 blocks of old flats at Tanglin Halt Road.

CHILDREN SERVICES

FaithActs started the Children Services on 22 August 2012 with the inaugural Kids Reading Programme. The 5 children who first joined the programme were aged 7 to 10 years old. As more children joined the programme, we saw an increasing number of children with reading difficulties and literacy problems. KidsLEAP programme was started. The first 6 volunteers were trained on 16 August 2014 by Educational Psychologists, Consultant Psychiatrist and Special Education Teachers. Since 3 September 2014, KidsLEAP was launched as one of our official programmes under our Education and Development Section with 10 kids going through the 10-week curriculum with pre and post assessment on their literacy level.

Students were referred by the social workers from the neighbourhood schools. The programme includes role play and drama to make the sessions more interactive and interesting, overall strengthening their command of the English language. We also place an emphasis on learning sight words.





SENIOR SERVICES

FaithActs Senior Services was started in September 2009 to provide for the growing needs of the ageing population in Commonwealth and Tanglin Halt vicinity. The programmes encourage seniors to be positive and to have an active and meaningful lifestyle.

WOW WORKOUT

The WOW Workout is a 10-week fitness programme, held on Saturdays at Commonwealth, Wednesdays and Fridays at Dover, for those aged 50 and above. We have three runs in a year, that is, March to May, June to September and September to November. The programme is conducted by physiotherapists and trained volunteers.

The fitness programme has grown from strength to strength. The seniors are grouped into three subgroups based on their physical mobility. They are: High Mobility, Low Mobility and Fit Group.



After the workout, the participants are provided with light refreshments and have the opportunity to play games and interact with one another and befriender-volunteers.









"STEP-IT-UP" - TTSH

FaithActs has collaborated with Tan Tock Seng Hospital (TTSH) since August 2014. The seniors benefitted from a holistic service where their homes were assessed for safety before the start of the exercise programme. A 6-monthly medical review including screening of prescriptions were done by doctors and nurses. FaithActs' volunteers assisted with the exercise programme to ensure the safety of the elderly and provide transport for those who may have difficulty coming to the centre. The annual programme was renewed to allow more seniors to join and benefit from it.

Each intake for every session is capped at 80 seniors.





SENIOR SERVICES



group of frait elderly with rehabilitation potential. Through personalised exercises they can be helped to regain strength and confidence to live independently. The Circuit Low Mobility exercise was started in 2014 with 4 frail seniors. A total of 12 seniors benefitted from this programme. The exercise programme was conducted in partnership with the then Alexandra Hospital and currently with Sengkang Health. Physiotherapists will adjust the intensity of the exercises to suit the condition of each elderly.

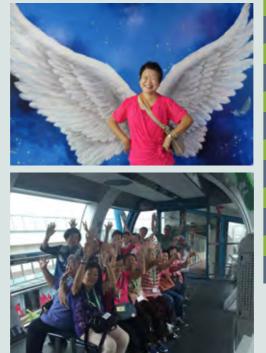
CIRCUIT LOW MOBILITY





SOCIAL RECREATION & OUTINGS

The Social Recreational Programme (SRP) was started in mid-November 2010 for seniors who are aged 60 and above regardless of their level of mobility. It consists of a variety of activities including but not limited to games, dance, festive celebrations and community involvement. The goal of SRP is to improve the quality of life of seniors, to equip them to manage life transitions, widen their social network and have a better sense of self. The average attendance of the runs is as follows:



SENIOR SERVICES

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GRAY MATTERS CENTRE

Educational, skill-based talks and trainings are conducted by professionals to enhance one's knowledge and skills on eldercare. Over the months we have conducted training sessions and talks for seniors and/ or volunteers. They were:

DATES	TOPICS	ATTENDEES
4 & 5 August 2015	Summary of Healthcare Talk	56 seniors
6 August 2015	Lasting Power of Attorney	38 seniors
5 September 2015	First Aid Training Course for Volunteers	14 volunteers
9 September 2015	Diabetes and Kidney Failure	37 seniors
30 September 2015	Introduction to TTSH Step It Up Program	72 seniors
30 September 2015	NKF Health Screening	36 seniors
28 & 30 October 2015	Safe Use of Medication	58 seniors
25 & 27 November 2015	Home Safety & Footwear Advice	57 seniors
16 & 18 December 2015	Community Mobility & Low Vision	50 seniors
12 January 2016	Queenstown Neighbourhood Police Post on Elderly Scams	41 seniors
27 & 29 January 2016	Healthy Eating in Elderly	55 seniors
2 & 4 March 2016	Conclusion Talk	69 seniors
6 & 8 April 2016	Introduction Talk	75 seniors
4 & 6 May 2016	Safe Use of Medication	62 seniors
1 & 3 June 2016	Home Safety and Footwear Advice	60 seniors
29 June & 1 July 2016	Community Mobility and Low Vision	32 seniors
12 July 2016	Queenstown Neighbourhood Police Post on Elderly Scams	30 seniors













FAMILY LIFE SERVICES

Family Life Education

Since its inception in 2010, FaithActs Family Life Education strived to strengthen the family unit with effective programmes to achieve community transformation. This is achieved through Education, Equipping and Empowerment of parents with the necessary skills and knowledge to address the many concerns and issues that comes with parenting.

FaithActs had the privilege of partnering 124 parents during this past year to equip them with the knowledge and skills of parenting. We firmly believe that these parents acquired a better understanding of how to parent their children in a more appropriate and effective manner after the course.







MARRIAGE@WERKZ

Since April 2012, FaithActs had the privilege of journeying with 158 participants (79 couples) in preparing themselves for a lifetime commitment in marriage. Knowing that marriage is beyond the wedding ceremony, these couples have had the opportunity to learn the many struggles and problems that challenge the sanctity of marriage today.

Through experiential activities which combined fun-filled interactive and engaging sessions, these couples learned to dissect these struggles and problems, and in the midst of doing so, they reinforced the fabric of marriage, strengthening their belief that marriage is for a lifetime.

This past year, FaithActs journeyed with 36 participants (18 couples). These couples were able to recognise the many dangers and pitfalls that could threatened modern marriage. Through the programme, they became aware of the need to invest constant effort in nurturing these marriages for a life-time union.

PARENT-CHILD BONDING WORKSHOP

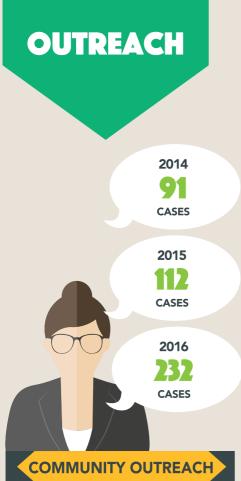
Parent-child bonding is a special intimacy. Research suggests that a child's ability to form secure emotional bonds with parents has an important impact in various aspects of their development. Strong bonds will build a child's confidence, security, stability and are generally happy.

FaithActs conducted many parentchild bonding sessions and the responses were positive as parents and their children experienced closer bonding moments during these sessions. Activities were conducted to foster closer communication patterns and strengthened their relationships through the series of exciting and interactive activities.

Such workshops were conducted for Kranji Secondary School, Choa Chu Kang Primary School and Fairfield Methodist School (Primary).







1. Casework & Counselling

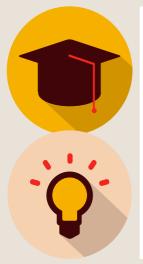
We provide financial assistance and family counselling services to youth, families and seniors. Based on the needs of our clients, we also do referrals and collaborations with other community agencies. Our goal for each individual is to help them develop a better understanding of themselves, to build up resilience and manage difficulties with guidance from our case workers.











2. Scholarship

FaithActs Scholarship was introduced in 2010 and was first awarded to Secondary Three Express Stream students (from selected schools identified by the Scholarship Students' Committee) from lower income families who showed excellent academic results.

In 2012, the scholarship was extended to students from ITE College West. The objective of the scholarship is to lessen the financial burdens of these students with good academic results.

Since the introduction of scholarship in 2010, 40 students (as at Nov 2015) have received the awards.

2014
80 CASES
2015
100 cases
2016
113 CASES

3. Bursary

FaithActs Bursary serves to provide students from poor and needy families with financial assistance for their full time study in Primary/Secondary schools or Junior Colleges, Institute of Technical Education, Polytechnics, Special Education Institutions and local autonomous universities.

The Bursary serves as an encouragement to the students to strive for greater achievement benefitting themselves and the community.



OUTREACH







FAITHACTS - WEST LEGAL CLINIC

In response to the community's need for assistance on legal matters and issues, FaithActs partnered a group of 12 qualified and trained legal professionals to provide legal advice to individuals since September 2015. The legal clinic is held once every 2 months on a Saturday morning.

A total of 34 clients benefitted from the Legal Clinic where they received advice on matters ranging from housing to financial matters, criminal and divorce issues. The lawyers were instrumental in providing the needed assistance to these clients who were better informed of their options and choices during the session.

A total of 18 clients also benefitted from having their Wills and Lasting Power of Attorney legal documents drawn up by qualified lawyers who spent time understanding their problems and issues before drafting legal documents to ensure that their future distribution of their assets and instructions are made clear and concise as reflected in the documents. This special partnership of lawyers enables us to bring this service to our clients at affordable rates.

30

VOLUNTEER MANAGEMENT & DEVELOPMENT (VMD)

Volunteers play an integral role in the support of our programmes and services. Initiated in 2011, the aim of VMD is to charter out guidelines and policies for managing volunteer, recruitment and development.

Volunteers are encouraged to attend suitable courses, which will enhance their skill, knowledge and personal development. The training courses are either in-house (such as training under Gray Matters Centre) or conducted externally.

There are 120 active volunteers who are supporting us in our programmes and services.









CORPORATE SOCIAL RESPONSIBILITY (CSR) PARTNERSHIPS

CSR partnerships are increasingly impactful as it provides corporations' staff the opportunity to volunteer in various community services. As a corporation they are able to impact more beneficiaries.

FaithActs has partnered many corporations to engage with our beneficiaries in various ways.

LASER QUEST

WE Communications gave our FaithActs youth a dazzling good time on 22 April 2016!







H.E.ART WORKSHOP

National Australia Bank – Healthy Elderly and Art (H.E.ART) was a programme for seniors to learn health tips through artistic fun during June 2016!



Hansgrohe celebrates Mid-Autumn Mooncake Festival with our seniors from FaithActs@Dover

Hansgrohe celebrates Mid-Autumn Mooncake Festival with our seniors from FaithActs@Dover 17 September 2015.





HP Inc Social Impact Committee indulged the Seniors@Dover with an outing to Alive Museum and a meal on 28 April 2016.



A community project by Esplanade with its partner to inspire and develop our youth's potential through the "Flipside" production on 28 May 2016.



Great appreciation to staff of Hermes-Epitek to bond with our seniors through an Invitation to the "World Around Us" Family Day at the Singapore Flyer on 28 May 2016.





Staff from Twitter Singapore celebrated our Youth Birthday Party with the March "babies" and sharing on the importance of "Kindness".

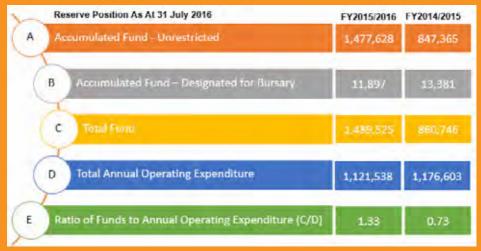
HP Inc Ink Supplies Operation brought our seniors to Gardens by the Bay on 14 July 2016. Each senior received a colour photo print-out and a bento set.



and sharing on the importance of "Kindness". State Streeet Bank brought our FaithActs youth to an Archery Session tied with a wonderful lesson on goal setting.

DISCLOSURE REPORT

RESERVE POLICY AND RESERVE POSITION



The audited financial statements are posted on our website: http://faithacts.org.sg/index.php/our-media/

Reserve Policy

FaithActs aims to build an operating reserve of one year and is maintained so to provide working capital and to enable FaithActs to develop over the longer term.

Trustee Remuneration and Related Party Transaction

No member of the Management Committee received any remuneration during the year. One of the three top executives' income is above a hundred thousand per annum. No trustee of other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year.

PROGRAMMES & SERVICES @ FAITHACTS





Youth Club Junior Chef Tuition KidsLEAP Soccer Academy Sports & Adventure



FAMILY LIFE & OUTREACH

Marriage Preparation Course Parenting Talks Parent-Child Bonding Casework & Counselling Bursary & Scholarship FaithActs - West Legal Clinic



SENIOR ACTIVITIES

WOW Workout "Step-It-Up"- TTSH Circuit Low Mobility Workout Social Recreation Gray Matters Talk

ENQUIRIES

Telephone: 6339 7611 Email: info@faithacts.org.sg Office operating hours: Monday - Friday 8:30am - 6:00pm

GRATEFUL THANKS TO DONORS & SPONSORS

INDIVIDUAL DONORS

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Hewlett Packard Enterprise HP Inc. (Singapore) Pte Ltd Hwa Chong Institution The Passion Group of Restaurants Mitsubishi Electric Asia Pte Ltd National Australia Bank Limited New Town Primary School Seagate Technology International Sentosa Development Corporation Singapore Polytechnic State Street Bank and Trust Company Singapore Branch Twitter Asia Pacific Pte Ltd WE Communications

the

• LEARNING •

hub

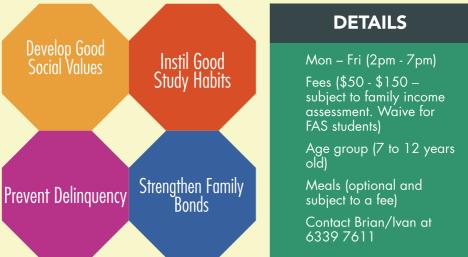
Adequate and proper after-school environment instil the right values that could LAST A LIFETIME.

OBJECTIVES

- To provide students a structured learning programme after school
- To provide an alternative to student care in our vicinity
- To inculcate positive life values to the students

ACTIVITIES

Supervised school work with tuition Enrichment Programme (social/life skills; character development; learning/coping pattern, etc.) Talent Programme (art & craft; speech & drama; communication skill, etc.) Experiential Learning (outings/sports, etc.)



UPCOMING FUNDRAISING EVENT





FaithActs

Blk 50 Commonwealth Drive #01-506 Singapore 142050 t: 6339 7611 f: 6339 5220

UEN/IPC: T04SS0050J Charity Registration No: 01824



FaithActs is a community service agency of Faith Methodist Church